

Privacy Policy

We are committed to protecting business and personal information. Data collected is used solely for export operations and regulatory compliance including GST, APEDA, FSSAI, and ISO standards. For EU buyers, data handling aligns with GDPR principles. For USA and Middle East buyers, data is handled under global commercial privacy standards.

Refund & Cancellation Policy

All export orders are governed by written agreements. Once production, processing, or certification has commenced, cancellations may not be permitted. Refunds, if applicable, are subject to contractual terms, bank charges, GST implications, and currency conversion costs.

Shipping & Delivery Policy

Shipments are executed as per agreed Incoterms (FOB, CIF, CFR, etc.). Delivery timelines are estimates and may vary due to customs clearance, inspections, or logistics delays. Risk transfers to the buyer as per agreed Incoterms.

Export Compliance Disclaimer

All products are exported in compliance with Indian laws including GST, DGFT, FSSAI, APEDA, and ISO standards. The buyer is responsible for ensuring compliance with destination country regulations including FDA (USA), EFSA (EU), and GCC authorities.

Buyer–Seller Agreement Summary

This agreement governs the sale of goods between exporter and importer. Products shall conform to agreed specifications. Payments, shipment terms, inspections, force majeure, and dispute resolution shall be governed by Indian law unless otherwise agreed.